



Introduction to Digital Communication and Devices

Getting started with technology

Summary:

This hands-on workshop will address all your questions and concerns about securely setting up your tablet, phone, or computer and introduce you to online communication. You will learn how to properly care for your device, resolve technical glitches, and acquire essential skills for effective communication via email, video calls, and messaging apps. Explore what different applications are used for and the overall capabilities of your digital devices.

Topics to be covered:

- Setting up your devices and accounts securely
- Basic troubleshooting and maintenance
- Setting up and using an email account on all devices
- Effective email communication and email etiquette
- Messaging apps and texting
- Setting up and using video conferencing accounts

What you will learn:

By the end, you will know how to use your personal devices such as a smartphone, tablet, or computer, safely and effectively. You will learn how to send and receive emails and join video calls to communicate with your friends, family, and colleagues.

Prerequisites:

None

About your presenter:

Tom Wilson is the Founder/CEO of hyper.io, a company that provides a meta-service framework to remove the pain of working with cloud services. Before hyper, Tom was the CTIO with Tabula Rasa HealthCare Inc (TRHC). During this period, Tom serves the local technology community, inspiring and mentoring engineers. Connect with Tom on [LinkedIn](#).

Vitals:

Cost:	FREE	Difficulty:	Beginner
Class start time:	9:00am	Computer:	Provided (if needed)
Class Length:	2 hour	Scholarships:	Available
Class size:	40 persons		

Location: 4 Conroy Street, Suite A, Charleston, SC 29403

Parking: Charleston Tech Center garage - 4 Conroy Street, Charleston, SC 29403